

Angelique Santiago

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EXPERIENCE

Tufts Clinical and Translational Sciences Institute

Sr. Research Project Coordinator | Consultant

Boston, Massachusetts

September 2022-January 2025

- **Evaluation & Continuous Improvement:** served as Research Associate for “*Connecting the Community of Tufts Scholars*” & ACCESS quality improvement projects - administered recruitment and semi-structured interviews of study participants; Performed inductive analysis and coded up to 14 transcripts using Atlas.ti; Co-created data presentation to CCTS stakeholders to provide insights and recommendations on how programming can be improved.; Liaised between Finance Department, Evaluation Team, and KeyStrokes to ensure successful payment of transcription services.
- **CREST Coalition:** Co-created Collaborative Consulting Agreement (CCA) and Code of Conduct (CoC) between research institute and community stakeholders to ensure that representatives of community-based organizations in the Greater Boston Area are active and engaged team members in the translational science process.
 - Organized two strategic planning retreats for community-academic coalition (included conducting a baseline assessment via 1:1 semi-structured interview process and administering organizational profile assessments, providing a business model update and conceptualizing a value proposition, training four community stakeholders on how to use a design hierarchy framework, establishing a plan of action and metrics of success for seven-year grant cycle, and organizing venue and catering logistics)
 - Reimagined ongoing community-academic coalition marketing strategy (included the creation of a new quarterly newsletter template, fact sheet, and brochure using Canva, management of content for LinkedIn spotlight account, and creation of community events calendar using Google Drive)
 - Oversaw the I LEARN course project “[Community Participation in Research](#)” in close partnership with the Program Manager of Professional Education team from design, to implementation and dissemination: created a program design outline, monitoring and evaluation plan, e-learning script using Bloom Taxonomy learning methodology, and managing academic and community stakeholders over an eight-month timeframe.
- **Recruitment & Retention Unit (RRSU):** Consulted 22 academic research teams on development tools and strategies to improve study design and enhance participant retention.

Brugman’s Place, LLC

Founder

Cambridge, Massachusetts

August 2020-Present

- **Strategic Peacemaking Consultant (Overview):** Specialized in stakeholder engagement, mediation, and conflict coaching.
- **Alternative Dispute Resolution:** Facilitated 40+ community dialogues and 20+ coaching and mediation sessions on topics like identity, health, housing, and divorce; led 15 conflict skills workshops.
- **Research:** Conducted qualitative analysis and desktop research on disability, community wealth, racial equity, and transitional justice. Supported strategic planning through interviews, engagement sessions, and data synthesis for economic mobility initiatives.
- **Education:** Served as committee member for Ida B. Wells Graduate Student Award.

U.S. Peace Corps

Healthy Schools Coordinator | PAC Representative

Patzicia, Chimaltenango, Guatemala

September 2019-March 2020

- Completed intensive nine-week training comprised of intercultural adaptation, asset-based community development, medical, and safety and security sessions.
- Worked with local partners to conduct a needs assessment across 16 schools to gain a better understanding of student hygiene, sanitary infrastructure on school grounds, teaching practices most used by teachers, and parent involvement with the educational community.
- Participated in six workshops of one-hour over four-month time frame to increase HIV/AIDS education and prevention for expectant mothers a part of health center pregnancy clubs.

- Prepared 20 food packages alongside Municipal board members for families during the holiday season as a part of the National Sweep: Food Delivery of 2019
- Taught an Adult English as a Second Language class once a week over two months to 15 local community members in partnership with local NGO, Good Neighbors.

Penn State Alumni Association – Lion Line Telefund

State College, Pennsylvania

Supervisor/Development Specialist

August 2015- May2019

- Supported and supervised 60+ student callers; engaged 300+ alumni nightly to raise \$23,500 for PSU scholarships and academic programs.

RESEARCH

The Heller School for Social Policy & Management

Waltham, Massachusetts

GDS Bluestone Fellow/Research Assistant

February 2021-August 2022

- **Office of Equity, Inclusion, and Diversity (EID):** Analyzed and visualized 2022 climate survey data using Excel, Stata, and PowerPoint; presented findings to Heller Faculty & Staff.
- **Center for Global Development and Sustainability (GDS):** Reviewed 100+ articles on COVID-19's gendered impact on employment; authored five reports on effects on women's employment.
- **Independent Study with Harvard Humanitarian Initiative (HHI):** Coded 20-30 interview transcripts using Dedoose and conducted literature review which resulted in a 10–15-page final research paper.

SKILLS

- Spanish language & cultural competency, community development, adult education, gender & behavior change, intercultural communication, strategic planning, program design & evaluation, stakeholder engagement, fundraising, facilitation, survey & assessment design, qualitative research (interviews, focus groups), social data analysis (Stata, Nvivo, Dedoose, Atlas.ti, ArcGIS), digital tools (RedCAP, Qualtrics, Canva, Asana, Buffer, Flipgrid, Jamboard, Slidesgo, Slideo).

EDUCATION

Heller School for Social Policy & Management at Brandeis University; Waltham, MA.

August 2022

M.S. in Global Health Policy & Management (Health Systems Concentration)

M.A. in Conflict Resolution & Coexistence

Thesis: Conducted qualitative research on the lived experiences of individuals formerly employed in or incarcerated by the U.S. criminal justice system to inform healthcare and policy recommendations.

Pennsylvania State University; University Park, PA

May 2019

B.A. in Political Science

B.A. in Communication Arts and Sciences

Certificate: Humanitarian Engineering & Social Entrepreneurship

CERTIFICATIONS & TRAINING

Mediation | Mental Health First Aid | Conflict Coaching | Divorce Mediation | Reflective Structured Dialogue | Social & Behavioral Research Best Practices for Clinical Research

PUBLICATIONS

- “Peacekeeping & Power? Equity as an Antidote to Sexual Exploitation and Abuse by U.N. Peacekeepers,” Brandeis Women, Peace, and Security Blog, 2021
- “Charcoal Distribution Chain in Kisumu, Kenya,” Institute of Electrical and Electronics Engineers (IEEE), 2020

AWARDS

Karpf & Hahn Peace Award | Global Young Leaders Scholar | Grand Challenge Scholar